

**Ministry of
Consumer Services**

Office of the Minister

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**Ministère des
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July 26, 2010

Ms. Linda Pinizzotto
Chair
Ontario Condo Owners Association
20 Blue Jays Way
Toronto, ON
LindaPinizzotto@rogers.com

Dear Ms. Pinizzotto:

As you know, Ontario's *Condominium Act, 1998* (the "Act") protects buyers and owners of condominiums in this province and enhances consumer confidence in the province's marketplace.

The Ontario Government wants to learn from condominium owners across the province about their experiences with condo buying and living.

Our online survey, posted at www.ontario.ca/condos, asks condo owners about the experiences they've had with condo buying, as well as with their condo corporations, boards of directors, repairs and maintenance, reserve funds and dispute resolution. The survey also provides condo owners with information about their rights and responsibilities.

The survey results are intended to provide a broad snapshot of Ontarians' experiences so we can better understand the needs of condo owners. This information may be used to guide further research or policy development in the future.

I encourage you to promote this survey to condo owners in your membership by distributing copies of the attached flyer through your office(s) and mailing lists.

The Ontario government is committed to a fair, safe and informed condominium marketplace. Thank you for your assistance.

Sincerely,

A handwritten signature in purple ink that reads "Sophia Aggelonitis".

Sophia Aggelonitis
Minister of Consumer Services